

Missoula County Elections Advisory Committee

November 8, 2016 Federal General

Election Statistics Presentation

Agenda

- ▶ Voter Turnout
- ▶ Late & Same Day Registration
- ▶ Satellite Office Events
- ▶ Election Day Observations/Issues
- ▶ General Costs
- ▶ PPM Feedback
- ▶ Special Federal Election



Overall Federal General Statistics

- ▶ **Registered Voters: 81,579**
 - ▶ *Primary Registered Voters: 77,670*
- ▶ **Overall Voter Turnout: 75.71%**

- ▶ **43,450 Absentee Ballots Cast**
 - ▶ 72% of total ballots cast
- ▶ **16,634 Ballots Cast at Polling Places**
 - ▶ 27% of total ballots cast



Absentee Statistics

- ▶ # of Issued Absentees: 50,640 (*Includes replacement ballots*)
- ▶ # Not Returned: 2,407
- ▶ # Accepted: 43,476 (*does not include provisional*)
- ▶ # Rejected: 96
- ▶ # Undeliverable: 975



Federal General Absentee Statistics

- ▶ Average Age: 51 (56 in Primary)
- ▶ Oldest Voter: 105 (Target Range)
- ▶ 8 Centennials voted in the Presidential
- ▶ 53% of the voter population cast their ballot via absentee



Polling Place Statistics

- ▶ Average Age: 46
- ▶ Oldest Voter: 97 (Potomac)
- ▶ 20% of the registered voter population cast their ballot at their polling place.



Absentee vs. Polling Place Turnout

2008 - 2016

Method Ballots were Cast

Election	Polling Place	Absentee
Primary 2008	69%	31%
General 2008	55%	45%
Primary 2010	40%	60%
General 2010	57%	43%
Primary 2012	30%	70%
General 2012	35%	65%
Primary 2014	27%	73%
General 2014	39%	61%
Primary 2016	22%	78%
General 2016	28%	72%



2016 Absentee vs. Polling Place

FEDERAL GENERAL 2014

Region	Absentee	Polling Place
Urban	64%	36%
Suburban	64%	36%
Rural	55%	45%
<i>AVERAGE</i>	<i>61%</i>	<i>39%</i>



2016 Absentee vs. Polling Place

FEDERAL GENERAL 2016

Region	Absentee	Polling Place
Urban	74%	26%
Suburban	73%	27%
Rural	66%	34%
<i>AVERAGE</i>	<i>71%</i>	<i>29%</i>



What the data tells us...

- ▶ Missoulian's prefer to vote absentee by a 44 point spread.
- ▶ Higher absentee rates in urban areas.
- ▶ Rural areas still maintain a higher polling place rate, but percentage dropping over time.
- ▶ Since 2008, a full shift in the method voters vote has occurred. In 2008, 68% of voters cast a ballot at a polling place. Eight years later, 72% of voters prefer to vote absentee.





Election Day Themes & Late Registration

Polling Place Themes

▶ Positive

- ▶ Lots of foot-traffic, busy!
- ▶ PPM's appreciated new instructions for MI00s
- ▶ Voter's perception of process is positive.

▶ Negative

- ▶ **Equipment failure.** 40%+ equipment issues reported (includes AutoMARKs and MI00's).
- ▶ Spoiled ballot confusion for two page ballot. This affected poll-book reconciliation.
- ▶ Phone support from Elections Office – PPM's unable to get through.
- ▶ Short staffed trained, competent, polling place managers.
- ▶ PPM's who did well, felt overwhelmed by the process and may be inclined to not return. This may be due to the number of veteran polling place managers who did not return to work.
- ▶ Polling places calling non-stop to determine where a voter needs to go to vote. Overwhelmed phones on Election Day.



Election Center Fairgrounds Themes

▶ Positive

- ▶ On E.D., less than 30 minute wait times for 1500-1600 voters.
- ▶ Flow of Fairgrounds was successful in maintaining lines and wait-times.
- ▶ Public perception was positive.

▶ Negative

- ▶ Voter confusion between Courthouse and Fairgrounds of where to late register.
 - ▶ Infrastructure: Bldg 15 electrical wiring, Bldg 9 flooded due to roof leak.
 - ▶ Lack of signage of where to go.
 - ▶ Voters using Russell Street entrance and not South Ave.
 - ▶ Dedicated ADA space still an issue and AutoMARK failure.
 - ▶ Monday before E.D., voters appearing after 12pm to vote because Google hours appeared open for business.
 - ▶ Two page ballot counting took 36 hours for tabulation. Need more shift relief for future federal elections.
 - ▶ Two page ballot resulted in later reporting times.
 - ▶ Not enough Election Aides to offer shift relief and cover positions.
 - ▶ Lacked space in bldg 15 for voters to mark their ballot.
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Late & Same Day Registration

▶ On Election Day:

▶ 1463 Same Day Registrants on Election Day

- ▶ 936 were new
- ▶ 175 moved from one precinct to another
- ▶ 352 moved from another county to Missoula

▶ 1930 Late Registrants the 29 days before Election Day

- ▶ 816 were new
- ▶ 735 moved from one precinct to another
- ▶ 378 moved from another county to Missoula

Yellowstone - 28 (?), Lewis & Clark - 480 Same Day,
Gallatin – 1058 Same Day



Late & Same Day Registration Stats

- ▶ Oldest Late Registrant: 92
- ▶ Late registrants 70 years or older: (8%)
- ▶ 69 – 55: (26%)
- ▶ 54 – 38: (21%)
- ▶ 37 – 28: (28%)
- ▶ 27 – 18: (39%)

- ▶ Precinct with the highest # of late registrants: **Hellgate**
- ▶ Precinct with the least: **Evaro and Swan**



Provisional Ballots

▶ 1704 Provisional Ballots Cast

▶ Reasons

- ▶ 908 Voters claim they never received their absentee ballot
- ▶ 89 Provisional registration was resolved
- ▶ 212 Precinct move
- ▶ 381 County move
- ▶ 67 Other (i.e. EJ did not complete part II of form, name misspelled in register, voter did not want to vote absentee, inactive voters.)

▶ 35 Rejected Provisionals from Election Day

▶ Reasons

- ▶ 9 Due to absentee ballot accepted
 - ▶ 5 Voter voted in previous county
 - ▶ 5 Register indicates provisionally registered - unresolved
 - ▶ 5 Voter not registered
 - ▶ 11 Signature not accepted
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Satellite Office Events

- ▶ **Tuesday, October 18: Frenchtown 41 Voters** (26 Primary)
 - ▶ 23 New Registrants – 56%
 - ▶ 3 County Moves – 7%
 - ▶ 5 Precinct Moves – 12%
 - ▶ 10 Absentee Requests – 24%

 - ▶ **Tuesday, October 25: Seeley Lake 36 Voters** (21 Primary)
 - ▶ 15 New Registrants – 42%
 - ▶ 4 County Move – 11%
 - ▶ 6 Precinct Moves – 17%
 - ▶ 11 Absentee Requests – 31%

 - ▶ **Tuesday, November 1: University Center 284 Voters**
 - ▶ 42 New Registrants – 15%
 - ▶ 23 County Move – 8%
 - ▶ 35 Precinct Moves – 12%
 - ▶ 184 Absentee Requests – 65%
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New Implementations

- ▶ Test relocating courthouse office to Fairgrounds during Special Federal and School Election.
 - ▶ Using 911 conference room as Election Day call center.
 - ▶ Adding a party tent to the east side of bldg 15 to add voting space for same day registrants.
 - ▶ Utilizing the back of Fair Office as dedicated accessibility space.
 - ▶ Invest in new voting machines.
 - ▶ Conduct refresher election judge training course in September before Federal General.
 - ▶ Explore consolidating polling places to allow for investing in new voting equipment.
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Cost of New Voting Equipment

Precinct Tabulators

M100



DS200



Cost of New Voting Equipment: **Precinct Tabulators**

- ▶ **MI00** Current inventory: 92
 - ▶ **Pros:** Consistent in reading ballot markings.
 - ▶ **Cons:** Aging equipment; ballot reading error messages; not intuitive or user friendly to voters or workers; limited to 10 ballot precincts per card; majority of ballot diverters not working; PCMCIA cards are becoming obsolete.
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- ▶ **DS200:**
 - ▶ **Pros:** No limit on the number of ballot styles/precincts it can read; user friendly touch screen for voters and workers; uses thumb drives; uses same scanning technology as MI00; can read different ballot sizes and works with ExpressVote.
 - ▶ **Cons:** Does not have a ballot diverter, but a special enhancement can be made by ESS.
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Cost of New Voting Equipment: **Precinct Tabulators**

▶ DS200

- ▶ Quoted cost of DS200: \$6,000/unit. Includes scanner, ballot box, thumb drive, and receipt paper.
- ▶ To replace all M100's would cost: \$552,000.00
- ▶ Additional Costs:
 - ▶ \$1,650 for ESS training
 - ▶ \$3625 for software
 - ▶ \$5,705 installation and testing
 - ▶ \$15,860 for annual maintenance
- ▶ ESS offered \$50,800 trade-in allowance plus a customer discount of \$99,780 (includes AutoMARKS & M100s).



Cost of New Voting Equipment

Accessible Voting Equipment

AutoMARK



ExpressVote



Cost of New Voting Equipment: **Accessible Machines**

▶ AutoMARK Current Inventory: 40

- ▶ **Pros:** Allows a voter with special needs to mark their ballot independently.
- ▶ **Cons:** 1990's Technology; heavy, bulky and cumbersome; increasing rate of equipment failure; ScanDisk programming card is becoming obsolete.

▶ ExpressVote

- ▶ **Pros:** Progressive voting technology; user friendly for both judges and voters; improved touchscreen; light weight and portable.
- ▶ **Cons:** Is not certified by the state due to ballot uniformity statute.



Cost of New Voting Equipment: **Accessible Machines**

▶ ExpressVote

- ▶ Quoted cost: \$3,500/unit. Includes terminal, backup battery, ADA keyboard, headphones, and flash-drive.
- ▶ To replace all AutoMARKs would cost: \$140,000
- ▶ Additional Costs:
 - ▶ \$175 case per unit
 - ▶ \$1,650 ESS training
 - ▶ \$3625 for software
 - ▶ \$5,705 installation and testing
 - ▶ \$15,860 for annual maintenance
- ▶ ESS offered \$50,800 trade-in allowance plus a customer discount of \$99,780 (includes AutoMARKS & MI00s).

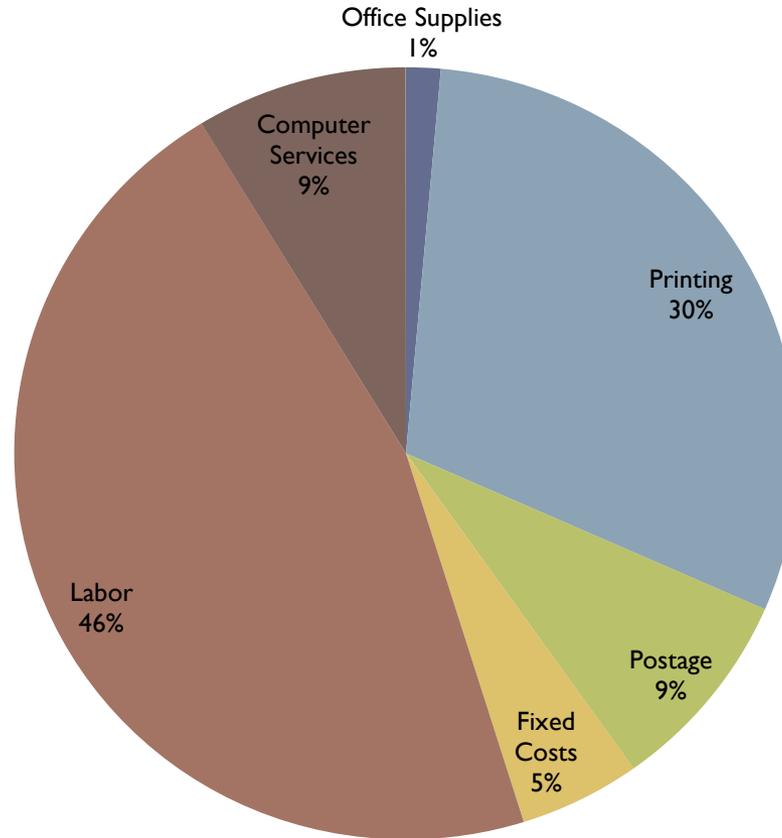




Election Costs

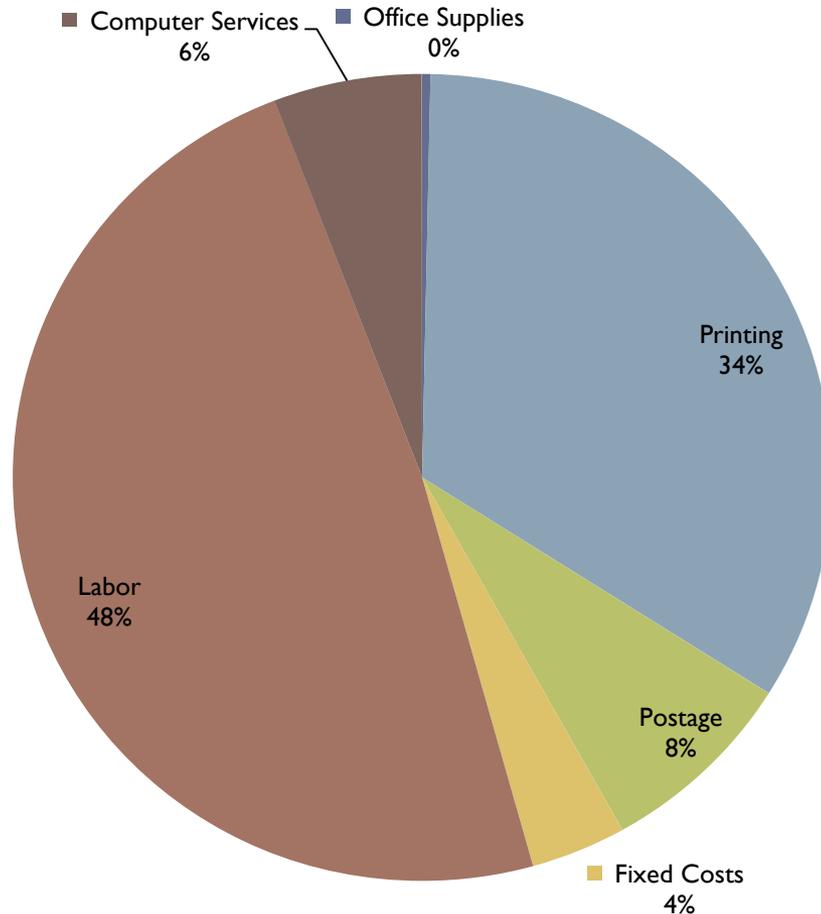
Primary Election Costs - \$258,671.80

Cost Breakdown



General Election Costs - \$346,435.39

Cost Breakdown



Primary Cost Breakdown

- ▶ Labor - \$108,637.40
 - ▶ Election Workers
 - ▶ Temp – Ballot Stuffing – Ballot Reconciliation – Same Day Reg.
 - \$51,277.85
 - ▶ Election Judges
 - \$57,359.55
 - ▶ Election Judge Training - \$23,194.09
 - ▶ 1/2 of total training costs



General Cost Breakdown

- ▶ **Labor - \$170,034.01**
 - ▶ Election Workers
 - ▶ Temp – Ballot Stuffing – Ballot Reconciliation – Same Day Reg.
 - \$75,915.62
 - ▶ Election Judges
 - \$65,057.29
 - ▶ Staff OT
 - \$22,984.58
 - ▶ **Election Judge Training - \$23,194.09**
 - ▶ 1/2 of total training costs



Primary Cost Breakdown

- ▶ **Printing - \$71,092.02**
 - ▶ Ballots – Instructions – Envelopes – Election Judge – Polling Place Materials and Signage
- ▶ **Computer Services - \$20,551.21**
 - ▶ Programming and Coding from ESS
- ▶ **Postage - \$20,132.74**
- ▶ **Fixed Costs – \$11,743.22**
 - ▶ Building Rental – Phone Charges – Advertising - Meals
- ▶ **Office Supplies - \$3,321.13**



General Cost Breakdown

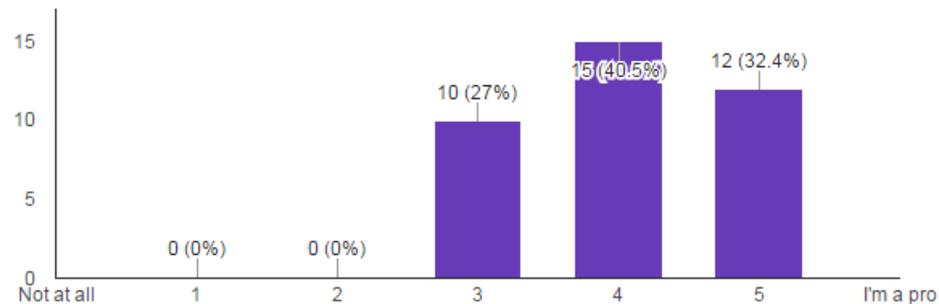
- ▶ **Printing - \$117,877.48**
 - ▶ Ballots – Instructions – Envelopes – Election Judge – Polling Place Materials and Signage
- ▶ **Computer Services - \$16,508.64**
 - ▶ Programming and Coding from ESS
- ▶ **Postage - \$27,755.86**
- ▶ **Fixed Costs – \$13,110.83**
 - ▶ Building Rental – Phone Charges – Advertising - Meals
- ▶ **Office Supplies - \$1,148.58**



Primary Polling Place Manager's Survey

- ▶ Sent Survey to PPM's and PPM's in Training following the election
- ▶ Received 37 responses

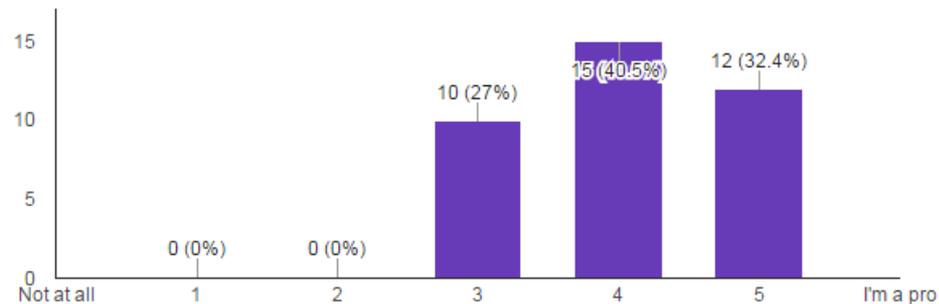
I felt prepared for service on Election Day (37 responses)



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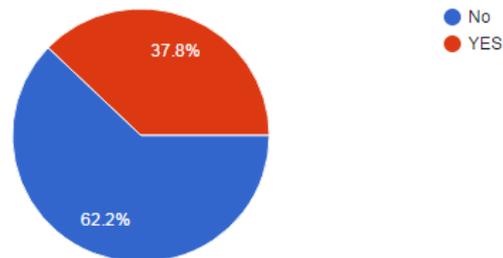
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Primary PPM's Survey

- ▶ Our two main areas to improve
 - ▶ Location of Supplies
 - ▶ Reviewing the Supply List Sheets in PPM Meeting
 - ▶ Set-up and Break Down of M-100 machines
 - ▶ Created new Cheat Sheets with Pictures and Labels
- ▶ We had some issues
 - ▶ 14 listed issues but said that all were successfully resolved

Did you have any major issues at your polling place? (37 responses)



General PPM's Survey

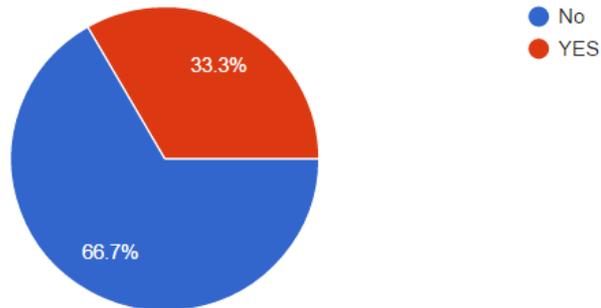
- ▶ **Our main areas to improve**
 - ▶ Break-down of Polling Place and Machines (5 +3 on MI00)
 - ▶ Create / Review EOD closing procedures.
 - ▶ Seal Logs (5)
 - ▶ 2017 Seal Log Re-vamp is Scheduled
 - ▶ Phone Service on E-Day
 - ▶ Functionality of Election Equipment (40% Failure rate)



General PPM's Survey

- ▶ We had some issues
 - ▶ I listed issues but said that MOST were successfully resolved
 - ▶ Areas which were not resolved included phone contact and failed equipment

Did you have any major issues at your polling place? (33 responses)



Primary PPM Survey

▶ What we learned:

- ▶ Some issues were with locating supplies to set up
 - ▶ Delivery Crews will get contact info and location supplies will be stored
- ▶ We need name badges!
- ▶ There are lists of supply locations in the bins / bags
 - ▶ We will spend some time going over them during PPM meeting to ensure that everyone knows where supplies are located
- ▶ People were unfamiliar with M100 set-up and closing
 - ▶ We have online guides, and M100 available at PPM meeting
 - ▶ Updating M100 cheat sheets and closing procedures
- ▶ We will always work to make things better!



General PPM Survey

▶ What we learned:

- ▶ Need to update and provide additional phone support
 - ▶ Plans include additional staff and utilizing a que system and better explanation of best contact #'s
- ▶ Need for update / maintenance to Automarks and M100's
- ▶ Updating all supplies
 - ▶ Working on an update to supplies and supply lists
- ▶ Need to update training and materials for Break Down

- ▶ We will always work to make things better!



Special Federal Election

- ▶ Likely the week before or after the School Election on May 2.
- ▶ Cannot be held on the same day as another election.
- ▶ Working to hold election by mail ballot.
 - ▶ Expected costs of mail ballot, less than \$140,000.



Questions

