

Missoula County Media Release

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Public Should Expect Delays as Clerk of Court Transitions to New Online System

MISSOULA — The Missoula County Clerk of District Court office will start transitioning to an online case management system on Monday, June 4. This process will likely cause delays in customer service and response to voicemail and email messages and inquiries.

To help ensure the changeover goes smoothly, Clerk of District Court Shirley Faust requests that the public postpone applying for marriage licenses, filing court documents and opening new cases until the week of June 25, if possible. Those services will still be available during the conversion period, but the public should expect longer wait lines and delayed processing. For example, pleadings submitted on Wednesday, June 6, and Thursday, June 7, will not be processed until sometime during the week of June 11.

“We apologize for any inconvenience this may cause, and we appreciate everyone’s patience with it,” Faust said. “We’re hopeful the conversion will go smoothly and that we’ll be back to efficiently serving the public by the end of June.”

After years of preparation and planning, the Fourth Judicial District Court will transition to the new case management system, which will allow for delivery of court information to other criminal justice agencies electronically instead of by paper; improve efficiencies for the Supreme Court IT staff by providing a process for implementing system updates on a global basis to courts statewide, rather than by one court at a time; and will serve as a precursor to electronic filing for domestic relation and civil cases in Missoula County District Court in the future.

For more information, call Faust at 406-258-3513 or email sfaust@missoulacounty.us.

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As the official keeper of Missoula County District Court records, the Clerk of District Court files more than 5,000 new cases and issues over 800 new marriage licenses annually and retains records related to adoption, civil, criminal, dependent neglect, domestic relations, guardianship, juvenile, paternity, probate and involuntary commitment cases. It is the Clerk of Court’s responsibility to ensure these records are as accurate and up-to-date as possible.